

"Our [SpedEx consultant] did a very detailed and honest assessment of the placement."

---Family Advocate

*Free to schools and parents,  
SpedEx Consultation is funded by the Massachusetts  
Department of Elementary and Secondary Education (DESE)*

For Further Information  
or  
To Inquire About  
Beginning SpedEx:

please email the program administrator

David Scanlon at Boston College

[david.scanlon@bc.edu](mailto:david.scanlon@bc.edu)

also, visit

<http://spedexconsultation.com/>



a Massachusetts Special Education  
Dispute Resolution Option

  
**SpedEx**  
Consultation

*For children, schools, and parents*

- **Child-centered**
- **Appropriate program**
- **Trust-based**

*When parents and schools disagree about*  
**F**ree and **A**ppropriate **P**ublic **E**ducation  
or the **L**east **R**estrictive **E**nvironment

If you have a **rejected IEP**  
or if **mediation** or a **hearing is scheduled...**

- SpedEx Consultation provides a neutral consultant whom parents and schools jointly select
- To help you agree on appropriate services for the child and resolve your dispute yourselves

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**“Thank you for your intensive research and time commitment to this case.”**

*---Parent*

### **SpedEx Consultation...**

- Provides a jointly agreed-upon independent SpedEx consultant to review evidence and advise the parties on a free appropriate public education (FAPE) in the least restrictive environment (LRE) for the child
- The consultant’s services are designed to help the parties resolve their dispute themselves
- Designed to ensure a child receives appropriate services
- Voluntary and builds trust between parents and schools
- FREE to schools and parents
- Expedient (recommendation report typically provided within 30 school days)
- Does not require parties to waive rights. They can proceed through the various dispute resolution options provided by the BSEA at any time

The consultant is chosen from a list available for review on the SpedEx website

<http://spedexconsultation.com/>

**over 85 % of cases result in a signed IEP<sup>1</sup>**

SpedEx helps build working relationships --parents and school use the SpedEx consultants’ recommendations to resolve their dispute themselves.

<sup>1</sup> as of November, 2024

### **When to choose SpedEx Consultation:**

*The parents rejected an IEP or mediation or a hearing is scheduled  
And...*

The school and the parents:

- *Dispute whether the proposed IEP offers an appropriate program or*
- *Dispute what services the child needs in order to receive appropriate services and placement*

**If so, consider using SpedEx Consultation**

### **Five Steps:**

- 1. Parents & school agree to use SpedEx process**
- 2. SpedEx Consultant selected jointly by school & parents reviews the case**  
**--interviews, observations, document review**
- 3. Consultant recommends appropriate services in a written report within 30 school days**
- 4. Parents and school meet to discuss a new IEP**
- 5. If parties agree with the recommendations, they develop an IEP to reflect them. It is then implemented and the consultant can observe the student in the accepted program thereafter**

**“SpedEx provided a neutral perspective that gave both parties more information to make a decision.”**  
*---Assistant Director of Special Education*