

A Massachusetts Special Education
Dispute Resolution Option

SpedEx

For children, schools, and parents

- **Child-centered**
- **Appropriate program**
- **Trust-based**

When parents and schools disagree about
Free and **A**ppropriate **P**ublic **E**ducation
or the **L**east **R**estrictive **E**nvironment

If you have a **rejected IEP**
or if **mediation** or a **hearing** is scheduled...

- SpedEx provides a neutral consultant whom parents and schools jointly select
- To help you agree on appropriate services for the child and resolve your dispute yourselves

Free to schools and parents,
SpedEx is funded by the Massachusetts Department of
Elementary and Secondary Education (DESE)

<http://spedexresolution.com/>

马萨诸塞州特殊教育
争端解决的一个选择

SpedEx

服务于孩子，学校，和家长

- 以孩子为中心
- 适合的计划
- 基于信任

当家长和学校对以下事项产生分歧
适当的免费公共教育 (FAPE)
或者限制最少的环境 (LRE)

如果你有被驳回的个人化教育计划 (IEP)
或者被安排了调停或听证...

- SpedEx 提供由家长和学校共同选择的中立的第三方顾问
- 帮助你在给孩子提供的适当服务上达成共识和自己解决争端

对学校和家长免费，
SpedEx 由马萨诸塞州中小学教育司 (DESE) 资助

<http://spedexresolution.com/>

When to choose SpedEx:

*The parents rejected an IEP or mediation or a hearing is scheduled
And...*

The school and the parents:

- *Dispute whether the proposed IEP offers an appropriate program or*
- *Dispute what services the child needs in order to receive appropriate services and placement*

If so, consider using SpedEx

Five Steps:

- 1. Parents & school agree to use SpedEx process**
- 2. SpedEx Consultant selected jointly by school & parents reviews the case**
--interviews, observations, document review
- 3. Consultant recommends appropriate services in a written report within 30 school days**
- 4. Parents and school meet to discuss a new IEP**
- 5. If parties agree with the recommendations, they develop an IEP to reflect them. It is then implemented and the consultant can observe the student in the accepted program thereafter**

“SpedEx provided a neutral perspective that gave both parties more information to make a decision.”
---Assistant Director of Special Education

什么时候选择 SpedEx:

当家长拒绝了一项个人化教育计划（IEP）或者调停或听证被安排而且...

学校和家长：

- 对提出的个人化教育计划（IEP）是否适合存在争议或者
- 对孩子需要何种服务才能接受适合的服务和插班存在争议

如果出现这些情况，考虑使用 SpedEx

五个步骤:

1. 家长和学校同意使用 SpedEx
2. 由学校和家长共同选择的 SpedEx 顾问对案件进行审查
——采访，观察，文件审核
3. 30 个学校工作日内顾问以书面报告的形式推荐适合的服务
4. 家长和学校见面讨论新的个人化教育计划（IEP）
5. 如果双方同意给出的建议，他们便拟定出新的个人化教育计划（IEP）并在其中反映出相应的变化。在之后执行的阶段，顾问会去接纳孩子的项目中进行观察

“SpedEx 提供了第三方中立的角度，这可以给双方提供更多信息以便于他们做出决定。”
--- 特殊教育部门的助理署长

“Thank you for your intensive research and time commitment to this case.”

---Parent

SpedEx...

- Provides a jointly agreed-upon independent SpedEx consultant to review evidence and advise the parties on a free appropriate public education (FAPE) in the least restrictive environment (LRE) for the child
- The consultant's services are designed to help the parties resolve their dispute themselves
- Designed to ensure a child receives appropriate services
- Voluntary and builds trust between parents and schools
- FREE to schools and parents
- Expedient (recommendation report typically provided within 30 school days)
- Does not require parties to waive rights. They can proceed through the various dispute resolution options provided by the BSEA at any time

The consultant is chosen from a list available for review on the SpedEx website

<http://spedexresolution.com/>

over 90 % of cases result in a signed IEP¹

SpedEx helps build working relationships --parents and school use the SpedEx consultants' recommendations to resolve their dispute themselves.

“感谢你们对我们案件的深入研究和时间的投入。”

--- 一位家长

SpedEx ...

- 提供共同商定的第三方独立的 SpedEx 顾问进行证据审核和建议双方如何在对孩子限制最少的环境（LRE）里进行适当的免费公共教育（FAPE）
- 顾问的服务旨在帮助双方自己解决争端
- 旨在确保孩子接收适合的服务
- 完全自愿，而且在家长和学校间建立信任
- 对学校和家长免费
- 非常便利（建议报告通常会在 30 个学校工作日内提供）
- 不需要双方放弃权利。他们可以在任何时候选择使用由特殊教育申诉署（BSEA）提供的其他多种争端解决措施

顾问可从 SpedEx 网站上可供查看的一个名单中选择

<http://spedexresolution.com/>

超过 90%的案件最终达成签署的个人化教育计划（IEP¹）

SpedEx 帮助建立工作关系—家长和学校用 SpedEx 顾问的建议自己解决争端。

¹ as of November, 2019

1 到 2019 年 11 月份为止

“Our [SpedEx consultant] did a very detailed and honest assessment of the placement.”

---Family Advocate

***Free to schools and parents,
SpedEx is funded by the Massachusetts Department
of Elementary and Secondary Education (DESE)***

For Further Information
or
To Inquire About
Beginning SpedEx:

please email the program administrator

David Scanlon at Boston College

david.scanlon@bc.edu

also, visit

<http://spedexresolution.com/>



“我们的[SpedEx 顾问]对插班做了一个非常详细诚实的评估。”

---- 家庭权益维护人

对学校和家长免费，
SpedEx 由马萨诸塞州中小学教育司 (DESE) 资助

欲了解更多信息
或者
想询问
如何开始 SpedEx:

请给项目管理员发邮件
波士顿学院的 David Scanlon 教授

david.scanlon@bc.edu

或者, 访问

<http://spedexresolution.com/>

